	AutoScribe	**CareWay**	**Mika**	**Nexus AI**	**QuickChart**	**Tali AI**
Vendor & Product Info	**Vendor Name:** Mutuo Health Solutions **AI Scribe Product Name:** AutoScribe **Brief Product Description:** *"AutoScirbe is one of Canada's leading, and oldest AI Scribe products, generating accurate real time notes within seconds of the end of an encounter in an infinite number of formats and templates. This is all done with a focus on data privacy and security on Canadian servers."*	**Vendor Name:** Medfar Solutions **AI Scribe Product Name:** Careway **Brief Product Description:** *"CareWay is Canada's fastest AI medical scribe, designed to save physicians up to two hours a day by generating accurate notes in under 15 seconds. Built for Canadian practices, it understands regional accents, integrates with EMRs, and keeps your data secure."*	**Vendor Name:** Mikata Health **AI Scribe Product Name:** Mika AI **Brief Product Description:** *"Mika AI Scribe, Built in Canada, Easy to use Mika AI is fully integrated with leading EMRs and eliminates up to 90% of time spent charting. Mika AI is multi language and French English Bilingual."*	**Vendor Name:** WELLStar Technologies **AI Scribe Product Name:** Nexus AI **Brief Product Description:** *"AI Scribe – digital tool powered by AI that assists healthcare professionals by automating the documentation of patient encounters."*	**Vendor Name:** QuickChart Inc. **AI Scribe Product Name:** QuickChart: Specialist Scribe **Brief Product Description:** *"Developed by two Canadian specialists, QuickChart delivers a suite of AI tools to empower clinicians. Trusted by hundreds of specialists nationwide, our AI scribe and data-processing features boost efficiency and improve the documentation process."*	**Vendor Name:** Tali AI **AI Scribe Product Name:** Tali **Brief Product Description:** *"Tali is an AI-Powered Clinical Documentation platform. It reduces administrative burden, saves time, and allows healthcare professionals to focus more on patient care. With features like unlimited AI scribes, medical search, and seamless EHR integration, Tali supports better work-life balance for clinicians while improving efficiency."*
Key Features	• Accurate notes generated within seconds of the end of an encounter. • Many existing and customizable note templates. • AI Powered command section to ask anything of the AI, such as ''include X details, add more detail, etc.'' • Patient history section to insert any relevant patient history from EMR to create a higher quality note. • Can be used on computers, mobile phones, or fully offline. • Can be integrated with leading Canadian EMRs, including Profile, Oscar, Telus PSS, Telus Medesync, Accuro, Epic,	• Instant Notes (<15s): Fastest AI Scribe in Canada, with >80% of notes requiring no edits. • Bilingual & Accent-Adaptive: Trained for Canadian French & English, including Acadian and Quebecois accents. • Custom Templates & Note Types: Tailor notes, referral letters, and handouts to your workflow. • Built-In Consent Workflow: Ensure patient consent and privacy compliance with minimum additional steps. • Fortress-Level Data Security: Canadian-hosted, encrypted, auto-deletion after 48h, and PIPEDA-compliant.	• Fast and Accurate notes • Powerful customizations • Best-in-class privacy and security compliance • Professional, responsive customer support • Integrated with Canada's leading EMRs • Templates for every encounter, including macros and customizable library • Over 20 languages available, including bilingual French/English	• Enhanced note quality and accuracy • EMR Integration (Profile, Oscar are live – other EMR integrations releasing soon). Although we also have a web-app and mobile capability. • Multilingual support (35+ languages including English and French) • Customizable templates (75+ existing to choose from and ability to generate templates from scratch – we can replicate any existing templates by request) • Additional template generation after original SOAP generation – click a button to make referral, consult, sick letters etc.	• AI-Scribe: Highly accurate AI-Scribe with multilingual features • Competitive Pricing: Lowest pricing amongst comparable solutions • Specialist Focused: Focused on complex encounters and detailed notes • PDF data extraction: Extract referral data and other PDF data into your note • Photo image extraction: Extract data and text from images into your note • Custom Templates: Template library for specialists + highly customizable features • Referral System: Refer colleagues for credit, share	• AI-Powered Ambient Scribe: Captures clinic visit conversations and generates structured notes (e.g. SOAP notes Referral Letters, Consult Letters, Patient Visit Summary, etc.) allowing the clinician to focus entirely on the patient. • Seamless EHR Integration Workflow Automation: Integrates with major systems like Accuro, TELUS Health (Med Access, CHR and PS Suite), Healthquest, Practice Fusion, and more. • Rich Template Library & Smart Editing:

	Cerner, Meditech, and more coming.
	• Other unique features like a live generated note, scratchpad to include non-verbalized speech, real time switching of over 25 languages, etc.
		• Web-Based and Device Agnostic: Use from any device, no installation needed.
		• Exclusive EMR integration with MYLE: CareWay is the only AI Scribe fully integrated with MYLE, enabling a truly seamless documentation experience. Beyond automatic note generation, this integration will progressively unlock additional capabilities like form population, smart indexing, and real-time medical summary updates.
				• EMR AI-Assistant-like features releasing soon (auto drafting prescriptions, lab orders etc. – billing insights from your visit – auto-form-completion)	accounts with admin and colleagues	Includes ready-made note templates (e.g., SOAP, referral letters, consultation letters) that are customizable. With Smart Edit, you can verbally request edits or style changes.
						• Medical Search within Workflow:
						    Voice-activated lookup for trusted sources like Merck Manuals, ChoosingWisely, and OpenFDA. It returns evidence-based answers and direct links.
						• Multilingual Support & Translation:
						    Supports clinical documentation in multiple languages. Including English, French, Spanish, Farsi, Mandarin, Hindi, Cantonese and more.
						• Built for Security & Privacy Compliance:
						    SOC 2 Type 2 certified, compliant with PIPA and PIPEDA, with robust firewalls and monitoring protecting user data.

Benefits / Value Proposition	High accuracy Unique EMR integrations Notes generated instantly Patient history section, scratchpad, patient handout, referrals Infinite note customizability	CareWay is built for Canadians physicians, offering the speed, language accuracy, and security needed to reduce burnout and enhance patient care • Fluent in Canadian Practice: Built to understand Canadian French and English, including Acadian and Quebecois accents. • Exclusive MYLE Integration: CareWay is the only AI scribe fully integrated with MYLE, enabling automatic syncing of	Mikata Health is a Canadian company with a goal to make exceptional care simple and attainable through the use of technology. Mika AI is a best in class AI scribe that received top marks in the OntarioMD's ground breaking evaluation of the benefits of AI scribes for Canadian healthcare providers.	Many of the scribes are at a similar point with capability. Physicians and clinics simply benefit from the automation, time-saving ability (time = money), and enhanced ability to connect with patients without distraction. The industry leaders should have language capabilities, enhanced accuracy and quality, full customizability and a good road map.	QuickChart's AI Scribe is built by practicing Canadian specialists and has been deployed in a variety of clinical settings. With hundreds of users across Canada, QuickChart is EMR agnostic and can run on any laptop or phone. It synthesizes data from ambient scribe, dictation, PDFs/photos and the final note can then be copied into any EMR.	As Canada's largest and most experienced AI scribe company, Tali AI combines voice-first ambient scribing, deep EHR integration, built-in medical search, multilingual capabilities, and strict privacy compliance to help clinicians work more efficiently. It captures patient conversations and creates detailed, structured clinical notes in real time, reducing the need for manual typing.

	notes and unlocking advanced features like form population, smart indexing, and real-time medical summary updates. No copy-paste, no disruption. • Up to 2 hours Saved Daily: Drastically reduce documentation time with notes generated under 15 seconds. • Reduces Mental Load & Stress: Offload documentation, lower cognitive load, freeing more time and room to focus on your patients. • Customizable to Your Workflow: Use customizable templates to generate notes, referrals, or handouts that suit your specialty and documentation style.	Mika AI was one of the few vendors selected by both Health Canada Infoway and Supply Ontario having passed a rigorous vetting process to meet both federal and provincial health information regulations. Mika AI offers full support by a team of humans ready to set healthcare providers up for success and continue to innovate the product based on the users needs.		EMR integration will be a huge factor to ease the barrier of entry as well. The advantage WELL has beyond the above is that we're the largest company backing our technology (support and development teams) with a clear vision for the healthcare sector of where this will go. For the next 3-4 months, considering the above, there should be a handful of competitors and start-up companies that are still close in competition. User preference is currently the determining factor of 'who is the best' until our road map has been developed and released.	Internal benchmarking shows consistently higher note quality and the lowest hallucination rate among competitor solutions. Data defaults to Canadian hosting and complies with all Federal and Provincial requirements. Clinics get rapid onboarding (often <20 minutes), shared team workflows (PAs, NPs, nurses) and analytics on time saved and documentation turnaround. Our solution is rapidly transforming the medical documentation landscape, and our users can save hours per day.	The integrated medical search feature provides instant, evidence-based answers from trusted sources within the workflow. With support for over 25 languages, customizable templates, and seamless connections to popular EHRs, Tali ensures documentation is fast, secure, and tailored to the needs of each practice.
EMR Compatibility	**Compatible/ Integrated EMRs:** ☒ Profile ☒ Oscar ☒ Telus PSS ☒ Telus Medesync, ☒ Accuro, ☒ Epic, ☒ Cerner ☒ Meditech, and more ☒ Can also be used as stand alone. **Platforms Supported:** ☒ Mac ☒ Web-based ☒ Windows	**Compatible/ Integrated EMRs:** ☒ Web based, Careway is compatible with any EMR through a click and paste. ☒ The solution is seamlessly integrated to MYLE. **Platforms Supported:** ☒ Mac ☒ Mobile App ☒ Web-based ☒ Windows	**Compatible/ Integrated EMRs:** ☒ Telus PSS ☒ Med Access ☒ Accuro ☒ Other major Canadian systems **Platforms Supported:** ☒ Fully-responsive web-based application can be used on all devices, Smart Phones, Tablets, Laptops, Desktop computers	**Compatible/ Integrated EMRs:** ☒ Integrated – Oscar and Profile ☒ Very soon to add Accuro and Telus EMRs. ☒ Compatible – ALL EMRs. **Platforms Supported:** ☒ Mac ☒ Mobile App ☒ Web-based ☒ Windows All of the above are supported through our web-based app. and EMR integrations.	**Compatible/ Integrated EMRs:** ☒ EPI ☒ iClinic ☒ ACCURO (in progress) **Platforms Supported:** ☒ Mac ☒ Mobile App ☒ Web-based ☒ Windows	**Compatible/ Integrated EMRs:** ☒ Accuro ☒ TELUS (PS Suite, CHR, Med Access) ☒ Healthquest, ☒ Oscar PRO ☒ Epic **Platforms Supported:** ☒ Windows ☒ Mac ☒ Web-based ☒ Mobile App

Support & Training	Onboarding: ☒ Remote ☒ Hybrid **Ongoing Support Hours:** Monday-Friday 10am AST to 9pm AST **Training Resources Available:** ☒ Manuals ☒ Videos ☒ Live Training	**Onboarding:** ☒ Remote **Ongoing Support Hours:** 24/7- fully free of charge **Training Resources Available:** ☒ Videos ☒ Live Training	**Onboarding:** ☒ Remote ☒ Virtual **Ongoing Support Hours:** 24 hours **Training Resources Available:** ☒ Manuals ☒ Videos ☒ Live Training ☒ 1:1 when necessary	**Onboarding:** ☒ Remote **Ongoing Support Hours:** Monday-Friday 10am AST to 9pm AST **Training Resources Available**: ☒ Manuals ☒ Videos ☒ Live Training ☒ Individual 1-on-1 sessions available by booking links.	**Onboarding:** ☒ Remote **Ongoing Support Hours**: 10-10 AST (7-7 PST) **Training Resources Available:** ☒ Manuals ☒ Videos ☒ Live Training	**Onboarding:** ☒ Remote ☒ On-site ☒ Hybrid **Ongoing Support Hours**: ☒ **Training Resources Available:** ☒ Manuals ☒ Videos ☒ Live Training

Pricing Model	**Pricing Structure:**
	☒ Subscription
	☒ Per user
		Pricing Structure:
		☒ Subscription
		☒ Per user
		☒ Other: Group deals available per clinic
		
		Additional Costs:
		• Onboarding and training
			Pricing Structure:
			☒ Subscription
			☒ Per user
			
			Pricing can be viewed on Mikata Health's Website here: https://mikatahealth.com/pricing/
			
			Additional Costs:
			• EMR Integration additional fee
				Pricing Structure:
				☒ Part-Time: ($100/mth), 80 encounters per month
				☒ Standard:($129/mth), unlimited Ambient Scribes
				☒ For NBMS providers, a discounted rate of $100 monthly is available for full access to Nexus AI.
				
				https://nexusai.wellhealth.ai/pricing/
				
				Additional Costs:
				• No additional costs for integrations, onboarding, support etc. All included.
					Pricing Structure:
					☒ First month is free
					☒ Limited (20 note/month) free plan
					☒ Full plan:
					  • of unlimited features is $75 per user per month,
					  • $70 per user per month for group plans
						Pricing Structure:
						☒ Subscription
						☒ Per user
						
						• Tali AI offers a tiered pricing structure designed to accommodate various clinical needs, from solo practitioners to large healthcare organizations.
						Visit www.tali.ai/pricing for details
						
						Additional Costs:
						• Onboarding, support, integration, a**ll Included at no charge**

Current Client Base / Testimonials	# of Users in Canada: over 3000 # of Users in New Brunswick): over 500	# of Users in Canada: 8000 users	# of Users in Canada: 3000	# of Users in Canada: ~2000 (number is rapidly growing with the Canada Health Infoway project). **# of Users in New Brunswick**: Underlying Technology for Nexus AI is Mutuo Health Autoscribe (the only scribe approved for Canada Health Infoway usage in NB). Estimated 300 users.	# of Users in Canada: 475 # of Users in New Brunswick: 2	# of Users in Canada: Tali has thousands of users across Canada.
		Optional Testimonial/Quote: **Dr Wendy Thomas :** https://www.youtube.com/watch?v=2sKjL55erH8 **Dr Jeff Plante :** https://www.youtube.com/watch?v=lNYNIYxWEWQ	**Optional Testimonial/Quote:** *"Mika AI scribe is an incredible addition to my practice - it saves me 2-3 hours of charting every day, while still capturing a great amount of detail in my chart notes"* - Dr. Stankova, Family Physician *"This afternoon I started using it for my patient visits and I must say so far I am very impressed! The way it can sift through multiple issues and group them separately is very cool. I'm sure I will be using this for a long time and I'll reach out if I need more advice. Thanks!"* - Dr. Matheson *"Mika AI Scribe is an incredible innovation - it has already eased the burden of clinical documentation and is exactly the kind of tool we need to combat physician burnout in today's health care climate."* - Rainbow Falls *Medical* Clinic - Family Physician	**Optional Testimonial/Quote:** *"I've been using Nexus AI for a few weeks as a full bore "professional user," and my experience with it has been transformational. It is an amazingly accurate, helpful and indispensable tool in my arsenal – to the point that I would no longer consider Family Medicine Practice without it. In fact, I was considering quitting Family Medicine because of the paperwork burden, which Nexus AI has improved for me by an astounding amount."*	**Optional Testimonial/Quote:** *"This software has been the biggest positive change in my clinical career"* Dr. Weir, LHSC	**Optional Testimonial/Quote:** *"I can't imagine ever going back to working without Tali. Before, if I finished at 4 pm, I would be working until 5:30 pm. Now I leave by 4:15 pm."* — Dr. Madhu Azad, Lead Physician SFHO, CPSO Council, Assistant Professor, NOSM

Privacy and Security	Does your product comply with privacy regulations (e.g., PIPEDA, PHIPAA)?	Does your product comply with privacy regulations (e.g., PIPEDA, PHIPAA)?	Does your product comply with privacy regulations (e.g., PIPEDA, PHIPAA)?	Does your product comply with privacy regulations (e.g., PIPEDA, PHIPAA)?	Does your product comply with privacy regulations (e.g., PIPEDA, PHIPAA)?	Does your product comply with privacy regulations (e.g., PIPEDA, PHIPAA)?
	• Yes, we have approval in every Canadian province, including PIPEDA, PHIPAA, and Quebec's TGV. We are also SOC-2 type-2 compliant. We can provide our PIA and SOC-2 audit report upon request.	• Careway meets the highest standards of security and privacy, is compliant with PIPEDA protecting personal information under federal regulations.	• SOC 2 Compliant • HIPAA Compliant • PIPEDA Compliant • HIA Compliant • Privacy impact assessment resources and support • Two factor authentication • Data encrypted in transit and at rest	• Yes. Nexus AI is built with enterprise-grade security and is fully compliant with PIPEDA, PHIPA, and all provincial health privacy laws. • The Canada Health Infoway project vetted our product for safe and secure use in every province in Canada. • Additionally, Ontario MD Vendor of Record approved our technology (Autoscribe).	• Fully compliant across all Canadian Provinces/Territories. Data storage is in Canadian Datacentres. • We have completed a PIA, TRA and Penetration Test for privacy and have met the requirements from Supply Ontario and the OMA and are on their list of approved vendors. • We use a number of data security technologies including multi factor authentication, end point detection, 2-way encryption, encryption at rest and data de-identification where possible.	• Yes. Tali AI is SOC 2 Type II certified and adheres to Canadian and international privacy regulations including HIPAA, PIPA, and PHIPA. • These certifications and compliance standards ensure that patient and user data are handled securely and in line with all applicable legal requirements. • Tali has also passed independent security and privacy assessments from organizations such as WELL Health, TELUS Health, and Veradigm.
	Data retention and deletion policy: We have two data storage options in AutoScribe: 1. AutoScribe Express will purge all record of an encounter after 48 hours, including audio, clinical note, and transcript. No part of an encounter can be recovered. AutoScribe Classic will retain an anonymized version of the clinical note to have the AI learn from a user's edits and outputs over time.	**Data retention and deletion policy:** • The data is stored in Canada and is securely deleted after 48 hours in CareWay.	**Data retention and deletion policy:** • Custom data retention policies • Set by organization or individual user	**Data retention and deletion policy:** • Standard 48 hour storage. • Optional 28 day storage available as well. Stored on secure Canadian-based servers. • Then the data is automatically and permanently deleted.	**Data retention and deletion policy:** • User controlled: By default, all data is permanently deleted after 30 days. • If users choose to delete data sooner, it will be purged earlier.	**Data retention and deletion policy:** • Tali AI does not collect patient data from the EHR. The only patient information handled is what is spoken during the provider–patient conversation. • Audio from the visit is streamed in real time for transcription and stored temporarily in encrypted form to complete the transcript. • Once the transcript is generated, the audio file is deleted. Tali does not use identifiable health information to train its algorithms.

	Mutuo Health	Careway	Mikata Health	Nexus AI	QuickChart	Tali AI
						• Providers can request deletion of any stored user or provider data, and removal from active systems and backups is completed within defined timelines.
	Data Storage: Our servers are located in Ontario, Canada on a cloud hosted environment. We can provide 3rd party penetration tests reports upon request.	**Data Storage:** Cloud, in Canada	**Data Storage:** • Data is stored in Canada • Data is never stored or used by third parties More information found here: https://mikatahealth.com/privacy-policy/	**Data Storage:** Cloud based and local (Canadian servers).	**Data Storage:** Stored in Canadian data centers in SOC2 compliant infrastructure.	**Data Storage:** Patient conversation data is stored securely in encrypted form on cloud servers. Audio recordings are only kept in Canada until transcription is complete, after which they are deleted. All storage and transmission are encrypted both in transit and at rest. All vendors handling sensitive information are SOC 2 compliant and undergo annual security reviews.
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